



CITY OF KODIAK  
POST OFFICE BOX 1397, KODIAK, ALASKA 99615  
Finance Department

September 29, 2023

Dear Customer,

We're pleased to announce that we have chosen a new online payment program for our Sewer/Water accounts, this will add convenience and flexibility for our customers.

The transition is simple, next time a payment is due-

- Simply go to the link below, click on the payment option, this will take you to our secure, online payment form using the payment method of your choosing (transaction fees apply). The new payment portal will also give you the ability to authorize recurring payments for your future bill.

Utility Payments - <https://www.municipalonlinepayments.com/kodiakak/utilities>

Interactive Voice Response (IVR) System allows you to conveniently pay 24/7 by calling **877.853.2691**

For additional information please reach out to our contact details below:

Office Email: **utility@city.kodiak.ak.us**

Office Phone Number: 907-486-8650

By January 31, 2024 we are looking to fully transition to the new payment system and we encourage you to provide us your updated contact information so we can continue to deliver the updates to your preferred contact method.

We're looking forward to this transition and hope you enjoy the simplified process. We thank you for your continued support and look forward to serving you better.

Sincerely,  
City of Kodiak  
Finance- Utility